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# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

OCT 31 2025
PUBLIC SERVICE
COMMISSION

IN THE MATTER OF:	
THE APPLICATION OF KENTUCKY-AMERICAN )	
WATER COMPANY FOR A CERTIFICATE OF	CASE NO. 2007-00134
CONVENIENCE AND NECESSITY AUTHORIZING )	
THE CONSTRUCTION OF KENTUCKY RIVER	
STATION II, ASSOCIATED FACILITIES AND	
TRANSMISSION MAIN	

#### ORDERING PARAGRAPH 9 REPORT

In accordance with Ordering Paragraph 9 of the Commission's April 25, 2008 Order, Kentucky-American Water Company ("KAW") provides the following monthly report on the status of the development and implementation of its water conservation, leak mitigation and demand-side management plans. KAW hereby incorporates all prior Ordering Paragraph 9 Reports it has filed in this matter.

As set forth in previous reports, KAW retained Gannett Fleming, Inc. to assist with the development of a leak mitigation plan and Strand Associates, Inc. to assist with the development of a conservation/demand management plan in accordance with Ordering Paragraph 8 of the Commission's April 25, 2008 Order. As for the leak mitigation plan, the consultant completed its final report and it has been submitted to the Commission. KAW formed a task force comprised of KAW personnel from various disciplines and job areas that implemented many of the recommendations in the report. A copy of the latest task force status report is attached.

As for the conservation/demand management plan, KAW formed a task force to assess the conservation study that has been submitted to the Commission. This task force is also comprised of KAW personnel from various disciplines and job areas. The task force determined the appropriateness, effectiveness, and best methods of implementing the conservation

recommendations set forth in the conservation study. The task force also determined that a team needed to be assembled that focuses on raising customer awareness of existing conservation programs and on internal efforts recommended by the consultant. As a result of that process, in October 2025, KAW's conservation activities included sharing conservation tips on its website and sponsoring and attending the Bluegrass Greensource Green Business Innovation Forum.

Respectfully submitted,

Lindsey W. Ingram III STOLL KEENON OGDEN PLLC 300 West Vine Street, Suite 2100 Lexington, Kentucky 40507-1801 Telephone: (859) 231-3000

Counsel for Kentucky-American Water Company

#### **CERTIFICATE OF SERVICE**

This is to certify that an electronic copy of this filing has been e-mailed to the Commission on October 31, 2025 in accordance with the Commission's directives in Case No. 2020-00085 and a hard copy has been mailed to the following on October 31, 2025:

John Horne, Esq. Assistant Attorney General 700 Capitol Avenue, Suite 20 Frankfort, KY 40601-8204

Tom FitzGerald, Esq. Kentucky Resources Council, Inc. P.O. Box 1070 Frankfort, KY 40602

Damon R. Talley, Esq. 112 N. Lincoln Blvd. P.O. Box 150 Hodgenville, KY 42748-0150

John E. Selent, Esq.
Edward T. Depp, Esq.
Dinsmore & Shohl LLP
101 South Fifth Street, Suite 2500
Louisville, KY 40202

David Barberie, Esq. Lexington-Fayette Urban County Gov't. Department of Law 200 East Main Street Lexington, KY 40507

Kurt J. Boehm Boehm, Kurtz & Lowry 425 Walnut Street, Suite 2400 Cincinnati, OH 45202

John N. Hughes, Esq. 124 W. Todd Street Frankfort, KY 40601

Louisville Water Company 550 South Third Street Louisville, KY 40202

Counsel for Kentucky-American Water Company

### NRW Status Report

# October 31, 2025

The Gannett Fleming (GF) study on Non-Revenue Water (NRW) for Kentucky American Water (KAW) was supplied to the PSC in early September 2009. KAW has assembled a task force that includes a cross section of KAW personnel from various disciplines and job duties to assess each recommendation and determine how to best integrate the recommendation into KAW operations.

The report's Executive Summary identifies 6 tasks and makes recommendations related to each. Only the tasks with pending actions in October 2010 are referenced in this report.

<u>Under Task 1</u>, GF recommended four actions. Four of the four recommended main replacement projects are complete.

<u>Under Task 4</u>, GF has recommended two metering studies that may offer value in ensuring metering accuracy. KAW conducted a detailed meter demand study to ensure that all large meters with bypass settings are metered at the bypass. As standard operating practice, Kentucky American Water will continue to monitor large meters as recommended in GF executive summary task 4.

<u>Under Task 5</u>, the GF study made three recommendations. The first and third recommendation, were addressed in prior reports and are complete. The second recommendation deals with property owners who do not address known leaks on private services. KAW continues to work with customers to address these issues.

<u>Under Task 6</u>, GF offers three recommendations, all involving adoption of the IWA/AWWA tracking methodology. KAW is already implementing both of the first two and continues to move forward on the third. The company's 12 month rolling NRW is 18.0% at September 30, 2025, as compared to 13.7% at the time of the GF study.

The IWA/AWWA methodology offers transparency into the various components of non-revenue water that may supplement information provided on the current PSC water loss reports.